



medical continuation of care instructions

Continuation of care allows you to continue to receive health care for certain conditions from providers who do not participate in your new plan's network. You might need continuation of care if you are already in active treatment for certain ongoing conditions on **October 1, 2021**.

medical HMO plan

If a Chevron Medical HMO Plan is an available medical plan option in your zip code, you should be aware that continuation of care is not available under these plans. An HMO is a health maintenance organization medical plan option, so you must visit a provider in the HMO's network, otherwise your services aren't covered.

chevron medical PPO, HDHP or HDHP basic

These Chevron medical plans administered by **Anthem** are preferred provider organization plans, so you can continue to use any provider you choose, network or out-of-network. However, the deductible and out-of-pocket amounts are lower when you see a provider that is in Anthem's network. With an approved continuation of care application, you'll have a set amount of time to continue to see your provider and continue to receive the network level of coverage for that condition. After that, you will need to choose a physician from within the Anthem network to receive the network level of coverage. Examples of conditions eligible for continuation of care might include:

- Be in an active course of treatment for an **acute medical condition**
- Be **pregnant**, regardless of trimester
- Have a **terminal illness**
- Have a **surgery or other procedure** that has been authorized by your previous plan scheduled to occur within 90 days of October 1, 2021

To qualify for a continuation of care benefit, you must apply for it. Anthem will send a letter to you outlining the decision or requesting additional information, if needed.* You can also contact Anthem to confirm if your request has been received.



how to apply

You must apply **October 1, 2021**, through **December 1, 2021**. The application is posted on **hr2.chevron.com/noble**.

* Continuation of care approval does not guarantee a treatment is medically necessary, and it also doesn't mean you are pre-approved for any medical services. All medical services must be medically necessary. Pre-approval by Anthem may still be required. Talk to Anthem to discuss your personal situation.