



behavioral health transition care instructions

Transition care allows you to continue to receive certain behavioral health care from providers who do not participate in Beacon Health Options' network. You might need transition care if you are already in active behavioral health treatment on or before **September 30, 2021**.

Go to hr2.chevron.com/noble for instructions to determine if your current provider is also a Beacon Health Options network provider.

- If your current provider is a **Beacon network provider**, simply inform your current provider that effective October 1, 2021, your new claims administrator is Beacon Health Options with Chevron. No additional action is required.
- If your current provider is not a **Beacon network provider**, inform the representative that you are a former Noble employee that needs to register for transition of care.
- You must register for transition of care **October 1, 2021**, through **December 1, 2021**.

If approved for transition of care, you'll be granted a set amount of time to see your current out-of-network provider and continue to receive the network level of coverage for medically necessary services. After that date, typically any one the following may occur:

- Your treatment with the out-of-network provider is complete.
- Your out-of-network provider has successfully applied for and joined the Beacon network.
- You locate and choose a new provider that is part of the Beacon network.
- You have contacted Beacon and requested consideration for a single-case agreement in which the out-of-network status of the provider is waived due to continuity of care.