

Send to: Continental American Insurance Company Post Office Box 84080 Columbus, GA 31993-4080 Phone: (800) 433-3036 Fax: (706) 243-7577 Email: chevronclaims@aflac.com

CRITICAL ILLNESS CLAIM FORM

- ✓ Please review your policy for specific benefits covered under your plan.
- ✓ To prevent processing delays, complete the claim form in full and return the signed HIPAA.
- ✓ Submit medical documentation from your healthcare provider to support your claim.

POLICYHOLDER/CLAIMANT INFORMATION

Employer's Name: CHEVRON GROUP 23041	-	Policy/Certificate No.	Social Security	No.	Date of Birth	Gender:
Policyholder's Name:						
Policyholder's Address: (Full Street Address in addition to city, state, zip)		Policyholder's E-Mail:		Telephone Number:		
Check If This Is APermanent Address Change						
Patient's name: Relationshi		ip To The Policyholder:		Date of B	irth:	Gender:

*Byproviding your e-mail address above, you consent to the use of electronic transactions in connection with your CAIC policies, contracts, and/or accounts to the extent available permitted by law (which may include, but not limited to: invoices, claim correspondence, contracts, surveys, and other materials that CAIC is, or May be, legally required to deliver to you).

MAMMOGRAPHY SCREENING

□ Check if you are filing for the mammogram screening benefit. Provide the date of service for the mammogram

Provide name and address of physician or facility that performed the mammogram.

PLEASE INDICATE THE CONDITION FOR WHICH THE PATIENT IS FILING:

Cancer; Carcinoma in situ; Skin Cancer: Please submit a copy of the pathology report from which the condition was diagnosed.

Heart Attack; Sudden Cardiac Arrest: Please submit a copy of the discharge summary, cardiology consult report, cardiac catheterization report, history & physical, and ER notes.

Coronary Artery Bypass Surgery: Please submit a copy of the operative report for the procedure.

□ Major Organ Transplant; Bone Marrow Transplant: Please submit a copy of the operative report for the procedure.

Stroke: Please submit a copy of the discharge summary, MRI and/or CT test reports from the initial diagnosis, as well as proof of permanent neurological damage (i.e. follow up CT and/or MRI reports, office notes from neurologist or therapist, etc.)

Renal Failure: Please submit proof of the start date for dialysis or the operative report for transplant. The End Stage Renal Disease Medical Evidence Report is preferred.

Heart Event: Please submit a copy of the operative report for the procedure.

Loss of Sight, speech, hearing, coma, burns, paralysis: Please submit medical documentation from the health care provider indicating the diagnosis and severity.

Disclaimer: Some of the conditions and services listed may not be covered by your policy.

DATE	TO/ FROM	ROUND-TRIP MILEAGE					

Several states require that the following statement appear on the claim forms:

Any person, who knowingly and with intent to defraud any insurance company, files a statement of claim containing any materially false, incomplete or misleading information, is guilty of a crime.

I hereby certify that the answers I have provided to the foregoing questions are both complete and true to the best of my knowledge and belief. I have read the fraud notice included with this form.

Р	O	L	C١	′H	o	LD	EF	'S	SI	GN	٨N	T	UR	E:
	~	-	<u> </u>		<u> </u>		<u> </u>		~	0				

DATE:

DATE:



Send to:

Continental American Insurance Company Post Office Box 84080 Columbus, GA 31993-4080 **Phone:** (800) 433-3036 **Fax:** (706) 243-7577 **Email:** <u>chevronclaims@aflac.com</u>

CRITICAL ILLNESS CLAIM FORM

(Page 2 of 3)	ORITIOAE IEEREOO OEA						
	ATTENDING PHYSICIAN'S S	TATEMENT					
PATIENT'S NAME:	DATE OF	BIRTH:					
WHEN DID SIGNS AND/OR SYMPTOMS FIRST APPEAR?							
CANCER/ CARCINOMA IN SIT	ſŬ						
DATE OF DIAGNOSIS (THE DATE THE PATHOLOGICAL SPECIMEN(S) WERE OBTAINED ON WHICH CANCER OR CARCINOMA IN SITU WERE DIAGNOSED) WAS THE CANCER/CARCI CLINICALLY DIAGNOSED							
	WAS PATHOLOGICALLY DIAGNOSED, ATTACH A COPY OR ROVIDE THE REASON(S) THAT PATHOLOGICAL DIAGNOSIS CER.						
MYOCARDIAL INFARCTION (HEART ATTACK)			T			
DOES THE PATIENT'S CONDITIO	N MEET ALL OF THE FOLLOWING CRITERIA:						
1. ARE NEW AND SERIAL ELECTRO OF THE EKGS AND REPORTS.	DCARDIOGRAPHIC (EKG) FINDINGS CONSISTENT WITH MY	OCARDIAL INFAR	CTION? ATTACH A COPY	□YES	□NO		
2. WERE CARDIAC ENZYMES ELEVATED ABOVE GENERALLY ACCEPTED LABORATORY LEVELS OF NORMAL FOR CREATINE PHYSPHOKINASE (CPK), A CPK-MB MEASUREMENT MUST BE USED? ATTACH A COPY OF THE LAB REPORT.					□NO		
3. DID DIAGNOSTIC STUDIES CONFIRM A MYOCARDIAL INFARCTION AND THE OCCLUSION OF ONE OR MORE CORONARY ARTERIES? ATTACH COPIES OF ANY APPLICABLE REPORTS.					□NO		
4. DID THE PATIENT HAVE CHEST PAIN CONSISTENT WITH MYOCARDIAL INFARCTION?					□NO		
DATE OF DIAGNOSIS: (THE DATE T	HE PATIENT MET ALL OF THE ABOVE CRITERIA FOR MYO	CARDIAL INFARC	TION)				
CORONARY ARTERY BYPAS	S SURGERY						
DID THE PATIENT UNDERGO OPEN HEART SURGERY TO CORRECT NARROWING OR BLOCKAGE OF ONE OR MORE CORONARY ARTERIES WITH BYPASS GRAFTS? IF SO, ATTACH A COPY OF THE OPERATIVE REPORT.							
WHAT CONDITION CAUSED THE NEED FOR CORONARY ARTERY BYPASS SURGERY? DATE THE PATIENT WAS FIRST TREATED FOR SIGNS OR SYMPTOMS OF THIS CONDITION?							
MAJOR ORGAN TRANSPLAN	T						
DID THE PATIENT UNDERGO SURGE ATTACH COPY OF THE OPERATIVE R	RY TO RECEIVE A HUMAN HEART, LIVER, LUNG, KIDNEY, I EPORT.	-		□YES	□NO		
WHAT CONDITION CAUSED THE NEED FOR THE MAJOR ORGAN TRANSPLANT? DATE PATIENT FIRST TREATED FOR SIGN CONDITION?					PTOMS OFTHIS		
STROKE				T			
	IEANING APOPLEXY, SECONDARY TO RUPTURE OR ACUT IENT ISCHEMIC ATTACKS AND ATTACKS OF VERTERBRO IFFICIENCY.			□YES	□NO		
DID THE PATIENT'S STROKE PRODUCE PERMANENT CLINICAL NEUROLOGICAL SEQUELA FOLLOWING THE DIAGNOSIS? PLEASE PROVIDE EVIDENCE TO SUPPORT PERMANENT NEUROLOGICAL DAMAGE IN THE FORM OF EITHER A COMPUTED AXIAL TOMOGRAPHY (CAT SCAN) REPORT, MAGNETIC RESONANCE IMAGING (MRI) REPORT, OFFICE NOTES, OR PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY NOTES.							
DATE OF DIAGNOSIS (THE DATE A S	TROKE OCCURRED BASED ON DOCUMENTED NEUROLOG	ICAL DEFICITS A	ND NEUROIMAGING STUDIE	S?			
RENAL FAILURE							
KIDNEYS?	DOES THE PATIENT HAVE END STAGE RENAL FAILURE PRESENTING AS CHRONIC, IRREVERSIBLE FAILURE TO FUNCTION OF BOTH IVES INO KIDNEYS?						
WEEKLY) OR WHICH RESULTS IN KID			× ·	□YES	□NO		
DATE OF DIAGNOSIS (THE DATE A DOCTOR OR PHYSICIAN RECOMMENDS THAT THE PATIENT BEGIN RENAL DIALYSIS) WHAT IS THE CAUSE FOR THE PATIENT'S RENAL DISEASE? DATE THE PATIENT FIRST TREATED FOR SIGNS OR SYMPTOMS THIS CONDITION?					SYMPTOMS OF		



Send to: Continental American Insurance Company Post Office Box 84080 Columbus, GA 31993-4080 Phone: (800) 433-3036 Fax: (706) 243-7577 Email: <u>chevronclaims@aflac.com</u>

CRITICAL ILLNESS CLAIM FORM

(Page 3 of		TENDING PHYSICIAN	N'S STATEMENT (continued)					
PATIENT			DATE OF BIRTH:	continued)					
5.	IS THE PATIENT UNABLE TO PERFOR		l /ES <u>IF YES</u> , PLEASE PRO\	VIDE DATES:					
	WHAT SPECIFIC JOB DUTIES IS PATIE	NT UNABLE TO PERFORM?							
	RESTRICTIONS AND LIMITATIONS: (PLEASE QUANTIFY IN HOURS, WEIGHT, ETC.)								
6.	IF RETIRED OR UNEMPLOYED WHICH ACTIVITIES OF DAILY LIVING (ADLS) IS PATIENT UNABLE TO PERFORM?								
7.	IS THE PATIENT: AMBULATORY BED CONFINED	WAS THE PATIENT HOSPIT HOSPITAL / ADDRESS:	ALIZED OR CONFINED TO	LIZED OR CONFINED TO A SKILLED NURSING FACILITY? YES NO					
		DATE ADMITTED:		DATE DISCHA	RGED:				
8.	DATE YOU EXPECT PATIENT TO RESU	IME <u>PARTIAL DUTIES</u> ?	DATE YOU EXPECT PA	TIENT TO RESUME	FULL DUTIES?				
9.	IF PATIENT IS UNEMPLOYED OR RETIRED, ON WHAT DATE WOULD YOU EXPECT A PERSON OF LIKE AGE, GENDER AND GOOD HEALTH TO RESUME HIS/HER NORMAL AND NECESSARY ACTIVITIES? Click here to enter text.								
10.	WAS THE PATIENT TREATED BY ANY OTHER PHYSICIAN'S FOR THIS CONDITION? YES NO PLEASE PROVIDE NAMES AND ADDRESSES OF OTHER TREATING PHYSICIANS:								
CHECK TO	ER, IT IS UNLAWFUL TO FILL OUT THIS FO O BE SURE THAT ALL INFORMATION IS CO ? CERTIFY THAT THE ABOVE DESCRIBED I NOWLEDGE AND BELIEF.	ORRECT BEFORE SIGNING. PL	EASE REFER TO PAGE 3	FOR NOTICE SPEC	IFIC TO YOUR STATE				
		ATTENDING PHYS							
	CERTIFY THAT THE ABOVE DESCRIBED I IOWLEDGE AND BELIEF.	NFORMATION IS BASED UPOR	N REASONABLE MEDICAL	PROBABILITY, AND	IS TRUE AND CORRECT TO THE BEST				
NAME (ATTENDING PHYSICIAN) PLEASE PRINT: DEGREE: TELEPHONE NUMBER:									
ADDRESS	3:	CITY:		STATE:	ZIP CODE:				
SIGNATUR Click here	RE: e to enter text.	DATE:		MEDICAL ID#:	i				

Send to: Continental American Insurance Company Post Office Box 84080 Columbus, GA 31993-4080 Phone: (800) 433-3036 Fax: (706) 243-7577 Email: <u>chevronclaims@aflac.com</u>



AUTHORIZATION TO OBTAIN INFORMATION

Primary Certificate Holder Name:		Date of Birth:					
CertificateNumber(s): CHEVRON Group 23041							
Address:	City:		State:	Zip:			
Name of Individual Subject to Disclo		Date of Birth:					
Relationship to Primary Certificate Holder: Self Self Spouse Domestic Partner Child Stepchild Grandchild Grandchild							

I. Authorization:

For the purpose of evaluating my *eligibility for insurance and for benefits* under an existing certificate, including checking for and resolving any issues that may arise regarding incomplete or incorrect information on my application for coverage and/or claim form, I hereby authorize the disclosure of the following information(defined below) about me and, if applicable, my dependents, from the sources listed below to Continental American Insurance Company (CAIC), or any person or entity acting on its part, to include American Family Life Assurance Company of New York (collectively, "Aflac).

II. Disclosure of Health Information:

Health information may be disclosed by any health care provider, health plan (including CAIC or Aflac, with respect to other CAIC or Aflac coverages) or health care clearinghouse that has any records or knowledge about me. Health care provider includes, but is not limited to, any licensed physician, medical or nurse practitioner, nurse, pharmacist, osteopath, psychologist, physical or occupational therapist, chiropractor, dentist, audiologist or speech pathologist, podiatrist, hospital, medical clinic or laboratory, pharmacy, rehabilitation facility, nursing home or extended care facility, prescription drug database or pharmacy benefit manager, or ambulance or other medical transport service. Health information may also be disclosed by any insurance company or the Medical Information Bureau (MIB). Health information includes my entire medical record, but does not include psychotherapy notes. Some information obtained may not be protected by certain federal regulations governing the privacy of health information, but the information is protected by state privacy laws and other applicable laws. CAIC will not disclose the information unless permitted or required by those laws.

III. Rights and Expiration:

I understand that I may revoke this authorization at any time, except to the extent that CAIC or Aflac has taken action in reliance on this authorization. If I revoke this authorization, CAIC may not be able to evaluate my application for coverage and/or claim. To revoke this authorization, I must provide a written and signed revocation to CAIC at the address or fax number above. Unless otherwise revoked, this authorization shall remain in effect for two (2) years from the date signed or upon my death, whichever occurs first. I agree that a copy of this authorization is as valid as the original and that I or an authorized representative may request a copy of this authorization.

IV. Notice:

I understand that CAIC is not conditioning payment, enrollment, or eligibility for benefits on whether I sign this authorization. I understand that if the information disclosed is protected health information relating to a health plan and the person or entity receiving the information is a not a health care provider or health plan covered by federal privacy regulations, the information disclosed may be re-disclosed by such person or entity and will likely no longer be protected by the federal privacy regulations.

- If records are on an adult dependent, (e.g. spouse, child over 18), the dependent must sign this form
- If records are on a minor child the natural parent or legal guardian must sign on their behalf.

Signature of Individual Subject to Disclosure		Date Signed	
Legal Representative's Printed Name	Legal Representative's Signature	Legal Relationship	Date
If signed by a legal represe	ntative (e.g. Legal Guardian, Estate Administrate	or, Power of Attorney	



Send to: Continental American Insurance Company Post Office Box 84080 Columbus, GA 31993-4080 Phone: (800) 433-3036 Fax: (706) 243-7577 Email: chevronclaims@aflac.com

Authorization Agreement for Direct Deposit

I would like to: Start Stop Chang	e direct deposit of my claim payment(s).						
Account Type:	Jane Doe 1001 1234 Main St. Apt 101 Leners, KS 65215 PAY OF DEFE OF Your Bank Addres of Your Bank						
direct deposit form from your financial institution. Incomplete or inaccurate information will not be processed.	Lenora, K3 00215 POX :1234,55789: #1234,557# 1001 :1234,55789: #1234,557 Bank Routing Number Bank Account Number						
9-Digit Routing Number:	Account Number:						
Name of Financial Institution:							
Address:	City:						
State: Zip:	Phone:						
I authorize Continental American Insurance Company (CAIC) to initiate credit entries, and, if errors occur, I authorize the correction of entries to my account as indicated. This authorization remains effective and in full force until CAIC receives written notification from me of its termination in such time and in such manner to afford CAIC a reasonable opportunity to act on it. Please notify CAIC immediately if your financial institution information has changed by sending notification to the address indicated above. Should you have any questions, please contact us at 1-800-433-3036. Policy/Certificate Holder's Name(<i>Print</i>):							
Address:	City/State/Zip:						
Phone #:	E-mail Address:						
Employer Name or Group #: CHEVRON Group 23041	Certificate#:						

***By providing your e-mail address above, you consent to the use of electronic transactions in connection with your CAIC policies, contracts, and/or accounts to the extent available and permitted by law (which may include, but not limited to: invoices, claim correspondence, contracts, surveys, and other materials that CAIC is, or may be, legally required to deliver to you)

	Note: Forms received without signature will <u>not</u> be processed.	Electronic signatures not accepted.
Policy/Certificate H	(older Signature (<i>Required</i>)	Date Signed:

Continental American Insurance Company (CAIC), a proud member of the Aflac family of insurers, is a wholly-owned subsidiary of Aflac Incorporated and underwrites group coverage. Aflac is not licensed to solicit business in New York, Guam, Puerto Rico, or the Virgin Islands. For groups sitused in California, coverage is underwritten by Continental American Life Insurance Company. For groups sitused in New York, coverage is underwritten by American Family Life Assurance Company of New York.

Continental American Insurance Company • 1600 Williams St • Columbia, South Carolina 29201 • 1-800-433-3036 toll-free • 1-706-243-7577 fax

FRAUD WARNING NOTICES For use with Claim Forms PLEASE READ THE FRAUD WARNING NOTICE FOR YOUR STATE

ALASKA: A person who knowingly and with intent to injury, defraud or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

ARIZONA: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

ARKANSAS: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

CALIFORNIA: For your protection California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

COLORADO: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

DELAWARE: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

DISTRICT OF COLUMBIA: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

FLORIDA: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

IDAHO: Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony.

INDIANA: A person who knowingly and with intent to defraud an insurer files a statement of claim containing Any false, incomplete, or misleading information commits a felony.

KENTUCKY: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

LOUISIANA: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

MAINE: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

MARYLAND: Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

MINNESOTA: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

NEW HAMPSHIRE: Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

NEW JERSEY: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

FRAUD WARNING NOTICES (CONT.) For use with Claim Forms PLEASE READ THE FRAUD WARNING NOTICE FOR YOUR STATE

NEW MEXICO: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

NEW YORK: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

OHIO: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

OKLAHOMA: **WARNING**: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

OREGON: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may be guilty of insurance fraud.

PENNSYLVANIA: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

PUERTO RICO: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances are present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

TENNESSEE: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

TEXAS: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

VIRGINIA: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

WASHINGTON: It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

RHODE ISLAND and WEST VIRGINIA: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

ALL OTHER STATES: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.