

# terminal buenaventura



“An event that fills my heart with joy – which makes my eyes shed tears of happiness by evidencing the value, unity, work in team, love, kindness and mercy when joining a cause without belonging to it.”

— Karla Garcia Mogollon



**L**ike she does on most weekdays, Karla Garcia Mogollon, operations assistant, began her commute to Colombia’s Buenaventura Terminal on December 20, 2022. It was an ordinary day, or so she thought, until she arrived at the final leg of her commute and found the pedestrian bridge between the main road and the terminal had been blocked off. As she searched for the cause, she found a woman being lifted onto a stretcher, a small bundle in her arms. It was then that she recognized the familiar faces, her colleagues ushering traffic, working with local paramedics and providing comfort and support to the new mother.

Karla describes the events of that day: “A mother who with difficulty tried to reach the hospital but lacked strength. As she was walking, she screamed in pain. This alerted our colleagues, who promptly took action when they realized that it was a woman giving birth on the pedestrian bridge across from the Terminal. They hurriedly came to provide first aid and by the greatest of luck received a new life in their arms. A little girl had been born, and the miracle of life manifested in all those who came together to help.”