

august 2023

moveit data security event

affecting genworth long term care insurance policyholders

what happened?

Genworth - the insurer for the **Chevron Long Term Care Insurance Plan (Chevron LTC Plan)** - has announced that policyholder personal data has been compromised due to a recent data security event. The data event exploited a vulnerability in the **MOVEit** file transfer software used by PBI Research Services (PBI). PBI is a third-party vendor that insurance companies, like Genworth, use to satisfy regulatory obligations.

what should I expect next?

By August 15, affected Genworth policyholders will receive a written letter from both **Genworth** and **PBI** with more information about the data breach and how to activate 24 months of free credit monitoring and identity restoration services to help you watch for identity theft.

who can help me?

Chevron continues to monitor Genworth and has partnered with other insurers and claims administrators to monitor the impact of the **MOVEit** data security event on our plans. If you are a Genworth policyholder, contact them directly for questions:

- **1-800-456-7766**
- [Genworth MOVEit Security Event webpage \(genworth.com\)](#)