



chevron total rewards

# chevron benefit contacts during the transition

## HR Service Center

Call if you need help accessing the BenefitConnect website, enrollment, or to ask general questions about your Chevron health, protection or pension benefits.

**1-888-825-5247**

From U.S.-Payroll (2)  
choose Benefits (3)  
then (1) New Hire)

Who	Benefit	Contact information
<b>Anthem</b>	<b>Medical Services</b> under Medical PPO / HDHP / HDHP Basic <b>Flexible Spending Accounts</b> Health / Dependent Care	<b>1-844-627-1632</b>  Prior to enrollment or if your enrollment has not yet been processed you will need to do the following: <ul style="list-style-type: none"><li>• Select or say <b>Member</b></li><li>• Say <b>Benefits Information</b></li><li>• Provide <b>date of birth</b> and reconfirm</li><li>• When asked for <b>Member ID</b>, state <b>I don't have it</b>. Answer <b>No</b> to the voice authentication question, and the call will advance to the representative line for Chevron.</li></ul> Inform the representative that you are a legacy Brightmark employee needing additional assistance during the transition to Chevron benefits.
<b>Carelon</b>	<b>Behavioral Health</b> Chevron Mental Health and Substance Use Disorder Plan	<b>1-800-847-2438</b>
<b>Kaiser</b>	<b>Medical HMO Plans</b>	<a href="#">See contact info &gt;</a>
<b>Express Scripts</b>	<b>Prescription Drugs</b> under Medical PPO / HDHP / HDHP Basic	<b>1-800-987-8368</b>
<b>Fidelity HSA</b>	Health Savings Account (HSA)	<b>1-800-544-3716</b>
<b>Mercer Voluntary Benefits</b>	Aflac Critical Illness Aflac Hospital Indemnity	<b>1-800-274-4833</b>

Who	Benefit	Contact information
<b>Mercer Voluntary Benefits</b>	Group Auto Group Home and Renter ID Theft Protection Insurance	<b>1-800-274-4833</b>
<b>Genworth</b>	Long-Term Care Insurance	<b>1-800-416-3624</b>
<b>Fidelity</b>	<b>Employee Savings Investment Plan (ESIP)</b> Chevron's 401(k) plan	<b>1-800-416-3624</b>
<b>Delta</b>	Dental PPO Dental HMO	<b>1-800-422-4234</b>
<b>VSP</b>	<b>Vision Plus and Basic Vision</b> Medical PPO / HDHP / HDHP Basic	<b>1-800-877-7195</b>
<b>Workday</b>	Help using or accessing the system for personal information, pay and tax preferences, time balances and time away reporting	Use the <a href="#">Live chat</a> feature or call <b>1-888-825-5247</b> and choose U.S. Payroll (2) then Talk to HR Shared Services (4).
<b>Payroll</b>	For questions about your paycheck(s)	<a href="#">Payroll General Inquiry</a> form on the My Chevron portal.