



# teledentistry (virtual visits) dental PPO plan effective January 1, 2024

## Update to the summary plan descriptions (SPD)

All changes described in this SMM are effective January 1, 2024 unless otherwise indicated.

The enclosed information serves as an official summary of material modification (SMM) for the **Dental PPO Plan**. Please keep this information with your other plan documents for future reference. You can access the summary plan descriptions for your benefits at [hr2.chevron.com](http://hr2.chevron.com) or [hr2.chevron.com/retiree](http://hr2.chevron.com/retiree) or by calling the HR Service Center at 1-888-825-5247.

## introduction of teledentistry (virtual visits)

Where state laws allow, effective January 1, 2024, the Dental PPO Plan will include coverage for **teledentistry charges for virtual visits** (photo or video) from a **network provider** for covered dental services including:

- Aftercare
- Second opinions
- Emergency consultation

Coverage for virtual visits to obtain covered dental services is also available if access to dental care is not reasonably available to an enrolled participant because of any of the following reasons:

- Geographic distance
- Transportation or ambulatory issues
- Fear or stress-related conditions that may be triggered by the sounds or smells of a dental office
- Young age (for example when a parent is unable to take time off to visit a dental office to facilitate care for the covered dependent and the child on the parent's lap during the virtual visit)

Delta Dental will reimburse for the diagnosis, consultation, or treatment of a patient delivered through teledentistry services on the same basis and to the same extent that the plan is responsible for reimbursement for the *same* service through in-person diagnosis, consultation, or treatment. Virtual assessments don't count towards exam frequency limitations and are a covered benefit for Delta Dental PPO and Delta Dental Premier members only.

## contact

Contact **Delta Dental** directly at **1-800-228-0513** for more information or if you have questions effective January 1, 2024.

*If there are any discrepancies between this communication and the legal plan documents, the legal plan documents will prevail to the extent permitted by law. Oral statements about plan benefits are not binding on Chevron or the applicable plan. Chevron*

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