

## online visits non-MDLIVE provider coverage

## mental health and substance use disorder plan effective January 1, 2021

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Update to the summary plan descriptions (SPD) All changes described in this SMM are effective January 1, 2021.

The enclosed information serves as an official summary of material modification (SMM) for the **Mental Health and Substance Use Disorder (MHSUD) Plan**. Please keep this information with your other plan documents for future reference. You can access the summary plan descriptions for your benefits at **hr2.chevron.com** or by calling the HR Service Center at **1-888-825-5247**.

## online visits non-MDLIVE provider coverage

Where state laws allow, telebehavioral health services through MDLIVE are available under the **Mental Health and Substance Use Disorder (MHSUD) Plan** to employees, retirees and covered dependents eligible to participate in the MHSUD Plan. To be covered, telebehavioral health services must be accessed through Beacon's Telehealth service with an MDLIVE provider via telephone and/or secure video.

We announced in March 2020 that telebehavioral health services would be *temporarily* extended to include visits from a non-MDLIVE provider. Chevron has decided this coverage is no longer temporary and, as of **January 1**, 2021, coverage for non-MDLIVE providers will continue.

Effective **January 1, 2021** the following additional rule applies to **telebehavioral health services** under the **MHSUD Plan**:

• Where state laws allow, the MHSUD Plan coverage rules for **telebehavioral health services** include telebehavioral health services **provided by a non-MDLIVE provider** via telephone and/or secure video.

All other rules and requirements for telebehavioral health services under the MHSUD Plan continue to apply unchanged, including:

- The MHSUD Plan's standard **deductible**, **coinsurance** or **copayment**, and **out-of-pocket maximum** plan rules and requirements are applied to your covered telebehavioral health services, as applicable.
- Telebehavioral health services are considered an outpatient treatment, so the MHSUD Plan's standard **Outpatient Office Visit** schedule of benefits will apply.

## contact

Consult the MHSUD Plan summary plan description or contact **Beacon Health Options** directly at **1-800-847-2438** for more information or for further instructions about telebehavioral health coverage.

This communication provides only certain highlights about changes of benefit provisions. It is not intended to be a complete explanation. If there are any discrepancies between this communication and the legal plan documents, the legal plan documents will prevail to the extent permitted by law. There are no vested rights with respect to Chevron health care plans or any company contributions towards the cost of such health care plans. Rather, Chevron Corporation reserves all rights, for any reason and at any time, to amend, change or terminate these plans or to change or eliminate the company contribution toward the cost of such plans. Such amendments, changes, terminations or eliminations may be applicable without regard to whether someone previously terminated employment with Chevron or previously was subject to a grandfathering provision. Some benefit plans and policies described in this document may be subject to collective bargaining and, therefore, may not apply to union-represented employees.