Coverage Period: 01/01/2024-12/31/2024

Chevron Mental Health & Substance Use Disorder Plan: Coverage for: You Only | You and One Adult | You and Child(ren) | You and Family | Type: HMO Chevron Medical HMO Participants (011) – Kaiser USW (\$500 Deductible) & Kaiser USW (\$15 HMO)

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>hr2.chevron.com</u> or contact the

Chevron Human Resources Service Center at 1-888-825-5247 (1-832-854-5800 outside the U.S.). For other questions call Carelon Behavioral Health at 1-800-847-2438 or Chevron EAP-WorkLife Services at 1-800-860-8205. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-844-627-1632 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes. All mental health and substance use disorder services.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Yes. Contact your Chevron Medical HMO Plan.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance billing charges, and health care this plan doesn't cover; your share of costs and expenses that aren't deemed medically necessary under the plan; penalties for failure to provide required notification to the plan for services; charges in excess of contracted fees for network providers; charges resulting from failure to meet this plan's notification requirements.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

(DT - OMB control number: 1545-0047/Expiration Date: 12/31/2019)(DOL - OMB control number: 1210-0147/Expiration date: 5/31/2022)

(HHS - OMB control number: 0938-1146/Expiration date: 10/31/2022)

Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.achievesolutions.net/chevron">www.achievesolutions.net/chevron</a> or call 1-800-847-2438 for a list of <a href="https://network.net/chevron">network</a> providers.	This <u>plan</u> uses a <u>provider_network</u> . You will pay less if you use a <u>provider_in the plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider_intervoil</u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event Services You May Need		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	No charge	Not covered	If you receive services in addition to an office visit, an additional copayment may apply. Services are limited to covered treatment of a
If you visit a health	Specialist visit	No charge	Not covered	mental health or substance use disorder condition
care <u>provider's</u> office or clinic	Preventive care/screening/ Immunization	Not covered	Not covered	Check with your Chevron Medical HMO Plan for preventive services.
	Diagnostic test (x-ray, blood work)	Not covered	Not covered	
If you have a test	Imaging (CT/PET scans, MRIs)	Not covered	Not covered	Check with your Chevron Medical HMO Plan for other medical diagnostic care services.

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Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Generic drugs	Not covered	Not covered		
If you need drugs to treat your illness or	Preferred brand drugs	Not covered	Not covered	Prescription drugs are covered only if provided specifically as part of hospital inpatient or residential treatment center care. Check with	
<b>condition</b> More information about	Non-preferred brand drugs	Not covered	Not covered		
prescription drug coverage is available at hr2.chevron.com.	Specialty drugs	Not covered	Not covered	your Chevron Medical HMO Plan for outpatient prescription drug coverage.	
	Facility fee (e.g., ambulatory surgery center)	Not covered	Not covered	Check with your Chevron Medical HMO Plan for outpatient surgery services.	
If you have outpatient surgery	Physician/surgeon fees	Not covered	Not covered	Check with your Chevron Medical HMO Plan for physician/surgeon services.	
	Emergency room care			Services are limited to covered treatment of a	
If you need immediate medical attention	Emergency medical transportation	No charge	No charge	mental health or substance use disorder condition. Check with your Chevron Medical HMO Plan for medical services not related to	
	Urgent care	No charge	Not covered	treatment of a mental health or substance use disorder condition.	
If you have a hospital	to Carelon Behavioral Health	Services are limited to covered treatment of a mental health or substance use disorder condition. Check with your Chevron Medical			
stay	Physician/surgeon fees	within 3 business days of admission.  40% coinsurance per admission if notification isn't made within 3 business days of admission.	Not covered	HMO Plan for medical services not related to treatment of a mental health or substance use disorder condition.	

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<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>hr2.chevron.com</u> or call 1-888-825-5247 for a copy.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you need mental	Outpatient services	Mental health and substance use disorder services:  No charge	Not covered	Outpatient care must meet medical necessity. If you are enrolled in a Chevron Medical HMO Plan, you have the choice to use the mental health benefits provided by your HMO, or use the mental health benefits provided under this plan. However, you cannot use both your HMO benefits and benefits under this plan for the same service. If you choose to use benefits under this plan, you must use a Carelon Behavioral Health network provider to receive benefits. Out-of-network benefits are not covered, except for emergency services. If you choose to use benefits under your HMO, contact your Chevron Medical HMO Plan directly for more information about your mental health coverage levels.
health, behavioral health, or substance use disorder services	Inpatient services	Inpatient mental health and substance use disorder services:  No charge	Not covered	Inpatient care must meet medical necessity. If you are enrolled in a Chevron Medical HMO Plan, you have the choice to use the mental health benefits provided by your HMO, or use the mental health benefits provided under this plan. However, you cannot use both your HMO benefits and benefits under this plan for the same service. If you choose to use benefits under this plan, you must use a Carelon Behavioral Health network provider to receive benefits. Out-of-network benefits are not covered, except for emergency services. If you choose to use benefits under your HMO, contact your Chevron Medical HMO Plan directly for more information about your mental health coverage levels.

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Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Office visits	Not covered	Not covered		
If you are pregnant	Childbirth/delivery professional services	Not covered	Not covered	Check with your Chevron Medical HMO Plan for coverage information.	
	Childbirth/delivery facility services	Not covered	Not covered		
	Home health care	Not covered	Not covered		
If you need help	Rehabilitation services	Not covered	Not covered		
recovering or have	Habilitation services	Not covered	Not covered	Check with your Chevron Medical HMO Plan	
other special health	Skilled nursing care	Not covered	Not covered	for coverage information.	
needs	Durable medical equipment	Not covered	Not covered		
	Hospice services	Not covered	Not covered		
If your obild poods	Children's eye exam	Not covered	Not covered	Check with your Chevron Medical HMO Plan	
If your child needs	Children's glasses	Not covered	Not covered	for eye care coverage information and your	
dental or eye care	Children's dental check-up	Not covered	Not covered	dental plan for coverage of dental services.	

## **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Chiropractic care
- Cosmetic surgery
- Dental care (Adult or Child)
- Durable Medical Equipment
- Hearing aids
- Home health care

- Hospice service
- Imaging (CT/PET scans, MRIs)
- Infertility treatment
- Long-term care
- Medical rehabilitation services
- Outpatient prescription drugs
- Outpatient surgery
- Pregnancy care and services

- Private-duty nursing
- Preventive care/screening/immunization
- Psychological testing unless used to diagnose a mental health disorder or when given in conjunction with a diagnosed psychiatric disorder
- Routine eye care (Adult or Child)
- Routine foot care
- Skilled nursing care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Additionally, a consumer assistance program can help you file your appeal.

# Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? No.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-825-5247.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-825-5247.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-825-5247.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-825-5247.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

**PRA Disclosure Statement:** According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

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# **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
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**In this example, Peg would pay:** (This condition is not covered, so patient pays 100 percent)

Cost Sharing			
Deductibles	\$0		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$12,700		
The total Peg would pay is	\$12,700		

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

<b>Total Example Cost</b>	\$7,400
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**In this example, Joe would pay:** (This condition is not covered, so patient pays 100 percent)

Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$7,400
The total Joe would pay is	\$7,400

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

In this example, Mia would pay: (This condition is not covered, so patient pays 100 percent)

Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$1,900
The total Mia would pay is	\$1,900