

december 2022

chevron benefit contacts during the transition



Note that some benefit plans can take your calls as early as this fall during the transition, on the date(s) indicated below. Others simply are unable to take your questions until you become eligible for benefits starting January 1, 2023. This list will be updated ongoing as additional resources become available.

| Who | Benefit | Date | Contact information |
|---|--|-----------------|---|
| HR Service Center Call starting December 12 to enroll in 2023 Chevron health and protection benefits, get help accessing the BenefitConnect website, or ask general questions about your Chevron health and protection benefits. | | | |
| | | | <ul style="list-style-type: none">• 1-888-825-5247 (Inside U.S.)• 1-832-854-5800 (Outside U.S.)• 8 a.m. -7 p.m. Central, Monday-Friday• Closing early December 23 at 4 p.m. Central• Closed December 26 and January 2 |
| Anthem | Medical Services under Medical PPO / HDHP / HDHP Basic Flexible Spending Accounts Health / Dependent Day Care | October 1 | 1-844-627-1632 |
| Express Scripts | Prescription Drugs under Medical PPO / HDHP / HDHP Basic | October 1 | 1-800-987-8368 |
| Kaiser | Medical HMO Plans Northwest / Washington plans | October 1 | 1-800-514-0985 Chevronbenefits@kp.org How Kaiser can help |
| Mercer Voluntary Benefits | Aflac Critical Illness Aflac Hospital Indemnity Farmer's Group Auto and Home | October 1 | General questions only. Quotes not available before Jan 1 1-800-274-4833 |
| BenefitWallet | Health Savings Account (HSA) | October 1 | 1-855-234-7722 |
| Fidelity | Employee Savings Investment Plan Chevron's 401(k) plan | December 1 | Chevron Benefits for time sensitive questions this fall. |
| VSP | Vision Plus and Basic Vision Medical PPO / HDHP / HDHP Basic | After January 1 | Chevron Benefits for time sensitive questions this fall. |
| Blue Essentials | Medical HMO Plan Blue Texas plan | After January 1 | Chevron Benefits for time sensitive questions this fall. |

(more next page)

| | | | |
|-----------|---|-----------------|--|
| Delta | Dental PPO / Dental HMO | After January 1 | Chevron Benefits for time sensitive questions this fall. |
| Beacon | Chevron Mental Health and Substance Use Disorder Plan | After January 1 | Chevron Benefits for time sensitive questions this fall. |
| Time Away | For benefits, programs and policies | After January 1 | Chevron Benefits for time sensitive questions this fall. |
| Pension | Chevron Retirement Plan | After January 1 | Chevron Benefits for time sensitive questions this fall. |

Don't see the administrator or plan you're looking for?

It's likely that your questions cannot be taken until after January 1, 2023. Be sure to first review the benefit guides you received at home and in email, and other materials posted online to see if your question is already answered. If you still need help and cannot wait until after January 1, send an email to [Chevron Benefits](#).

Updated: December 9, 2022