



orthodontia treatment in progress instructions

For participants with a qualifying **orthodontia treatment in progress** on **January 1, 2024**, you may be able to continue the treatment you started under your previous dental plan. *For all other treatments*, there are no treatment in progress provisions.



dental PPO plan

The Dental PPO Plan, administered by **Delta Dental**, is a preferred provider organization plan, so you can continue to use any provider you choose, network or out-of-network. If you began active orthodontic treatment prior to January 1, 2023, ask your orthodontist to submit an *orthodontic treatment claim* to Delta Dental. [Any standard dental claim form can also be used](#). **You should have your orthodontist do this whether or not they are a Delta Dental network provider.** Delta Dental will then work with your provider regarding the care. The claim should include:

- All charges and fees (including the down payment or installments paid by your previous dental plan).
- Banding date and length of active treatment.
- Brief description of the dentition, appliance (including type) and treatment.
- If you are covered by more than one plan, information about the other carrier.