KAISER PERMANENTE_®: Chevron Medical HMO Plan – Kaiser CO (150/151/152/153)

Coverage for: Individual/Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see <u>www.kp.org/plandocuments</u> or call 1-855-249-5005 or TTY 711. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.HealthCare.gov/sbc-glossary/</u> or call 1-855-249-5005 or TTY 711 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|--|
| What is the overall deductible? | \$300 Individual / \$600 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes, <u>preventive care</u> and services indicated in chart starting on page 2. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$2,500 Individual / \$5,000 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit?</u> | Premiums, balance-billing charges, health care this plan doesn't cover, and services indicated in chart starting on page 2. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.kp.org or call 1-855-249-5005 or TTY 711 for a list of plan providers. | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a referral to see a specialist? | No. | You can see the specialist you choose without a referral. |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | Services You May Need | What You Will Pay | | | |
|--|--|---|--|---|--|
| Common Medical Event | | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Primary care visit to treat an injury or illness | \$30 / visit; <u>deductible</u> does not apply. 10% <u>coinsurance</u> for covered services received during a visit. | Not covered | None | |
| If you visit a health care provider's office or clinic | Specialist visit | \$40 / visit; deductible does not apply. 10% coinsurance for covered services received during a visit. | Not covered | None | |
| | Preventive care/screening/immunization | No charge; <u>deductible</u> does not apply. | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for. | |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | X-ray: 10% <u>coinsurance</u> Lab: No charge; <u>deductible</u> does not apply. | Not covered | Diagnostic lab services: 10% <u>coinsurance</u> in the outpatient department of a hospital. | |
| | Imaging (CT/PET scans, MRIs) | 10% <u>coinsurance</u> | Not covered | None | |

| | What You Will Pay | | | | |
|--|--|---|--|---|--|
| Common Medical Event | Services You May Need | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Generic drugs | \$10 (retail); \$25 (mail order) / prescription; deductible does not apply. | Not covered | Up to 30-day supply (retail) or 90 -day supply (mail order). Subject to <u>formulary</u> guidelines. Federally mandated over the counter items are covered with a prescription. No charge; <u>deductible</u> does not apply for women's <u>preventive</u> contraceptives, in accordance with <u>formulary</u> guidelines. | |
| If you need drugs to treat your illness or condition More information about prescription drug | Preferred brand drugs | \$30 (retail); \$75 (mail order) / prescription; deductible does not apply. | Not covered | Up to 30-day supply (retail) or 90 -day supply (mail order). Subject to <u>formulary</u> guidelines. Federally mandated over the counter items are covered with a prescription. No charge; <u>deductible</u> does not apply for women's <u>preventive</u> contraceptives, in accordance with <u>formulary</u> guidelines. | |
| coverage is available at www.kp.org/formulary | Non-preferred brand drugs | \$50 (retail); \$125 (mail order) / prescription; deductible does not apply. | Not covered | Up to 30-day supply (retail) or 90 -day supply (mail order). No charge; deductible does not apply deductible does not apply for women's contraceptives. Subject to formulary guidelines. Must be approved through exception process. | |
| | Specialty drugs | 20% <u>coinsurance</u> up to \$250 maximum (retail & mail order) / prescription; <u>deductible</u> does not apply. | Not covered | Up to 30-day supply (retail) or 90 -day supply (mail order). Subject to formulary guidelines. | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 10% <u>coinsurance</u> | Not covered | None | |
| Surgery | Physician/surgeon fees | 10% <u>coinsurance</u> | Not covered | None | |
| If you need immediate medical attention | Emergency room care | \$100 / visit; deductible does not apply. | \$100 / visit; <u>deductible</u> does not apply. | Copayment waived if admitted directly to the hospital as an inpatient. | |
| | Emergency medical transportation | 10% <u>coinsurance</u> up to \$500 / trip; <u>deductible</u> does not apply. | 10% <u>coinsurance</u> up to \$500 / trip; <u>deductible</u> does not apply. | None | |

| | | What You Will Pay | | | |
|--|---|---|--|---|--|
| Common Services You M Medical Event Need | | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Urgent care | \$50 / visit; deductible does not apply. 10% coinsurance for covered services received during a visit. | \$50 / visit; deductible does not apply. 10% coinsurance for covered services received during a visit. | Non-Plan providers covered when temporarily outside the service area. | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 10% <u>coinsurance</u> | Not covered | None | |
| Stay | Physician/surgeon fees | 10% <u>coinsurance</u> | Not covered | None | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$30 / visit; deductible does not apply. 10% coinsurance for covered services received during a visit. | Not covered | \$15 / group visit; <u>deductible</u> does not apply. | |
| | Inpatient services | 10% <u>coinsurance</u> | Not covered | None | |
| If you are pregnant | Office visits | 10% <u>coinsurance</u> | Not covered | Cost sharing does not apply to certain preventive services. Maternity care may include test and services described elsewhere in the SBC (i.e.ultrasound). | |
| | Childbirth/delivery professional services | 10% <u>coinsurance</u> | Not covered | None | |
| | Childbirth/delivery facility services | 10% <u>coinsurance</u> | Not covered | None | |
| If you need help recovering or have other special health needs | Home health care | 10% <u>coinsurance</u> | Not covered | Limited to less than 8 hours / day and 28 / hours / week. 100 visits limit / year. | |
| | Rehabilitation services | Outpatient services: \$30 / visit; deductible does not apply. Inpatient services: 10% coinsurance | Not covered | Outpatient: 20 visit limit / therapy / year (autism spectrum disorders are not subject to the visit limit). Inpatient: Multi-disciplinary facility limited to 60 days / condition / year. | |

| | | What You | Will Pay | | |
|---|--------------------------------|--|--|--|--|
| Common Medical Event | Services You May Need | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Habilitation services | \$30 / visit; <u>deductible</u> does not apply. | Not covered | 20 visit limit / therapy / year (autism spectrum disorders are not subject to the visit limit). | |
| | Skilled nursing care | 10% coinsurance | Not covered | 100 days limit / year. | |
| | Durable medical equipment | 10% <u>coinsurance</u> | Not covered | Subject to <u>formulary</u> guidelines. Prosthetic arms and legs: 10% <u>coinsurance</u> ; <u>deductible</u> does not apply. | |
| | Hospice services | No charge; <u>deductible</u> does not apply. | Not covered | None | |
| If your child needs dental or eye care | Children's eye exam | \$30 / visit for refractive exam; deductible does not apply. 10% coinsurance for covered services received during a visit. | Not covered | None | |
| | Children's glasses | Not covered | Not covered | None | |
| | Children's dental check- up | Not covered | Not covered | None | |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

| Convices Four Little Constant Boos No. 1 Constant Journal of Plant accument for more intermation and a first of any other constant of the cons | | | | |
|--|---|---|--|--|
| Acupuncture | Dental care (Adult and child) | Non-emergency care when traveling outside | | |
| Children's glasses | Hearing aids (Adult) | the U.S. | | |
| Cosmetic surgery | Long-term care | Routine foot care | | |
| | | Weight loss programs | | |

| Other Covered Compless / Line Had | .: | amilaaa Thia iamit a aamamlata | · liat Diagga aga wawa alaa daguusaat \ |
|-------------------------------------|----------------------------|-----------------------------------|--|
| Liliner i nveren Services II imilal | inne may anniy in inece c | annicae Thie ien'i a comnaid | T IDAM TANDA GAS ASSAIL TOUR DESTRUCTION |
| Circi Covered Services (Elimina) | don's may apply to these s | ci vices. Tilis isti t a complete | e list. Please see your plan document.) |

Bariatric surgery
 Chiropractic care (20 visit limit / year)
 Hearing aids with limits (Up to age 18)
 Infertility treatment
 Private-duty nursing (Inpatient)
 Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

| Kaiser Permanente Member Services | 1-855-249-5005 (TTY: 711) or <u>www.kp.org/memberservices</u> |
|--|--|
| Department of Labor's Employee Benefits Security Administration | 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u> . |
| Colorado Department of Insurance | 303-894-7490 (instate, toll-free: 800-930-3745) or insurance@dora.state.co.us |
| Chevron's Human Resource Center | 1-888-825-5427 (inside the U.S.) or 610-669-8595 (outside the U.S.) or go to http://hr2.chevron.com/ |

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 1-855-249-5005 (TTY: 711)

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-249-5005 (TTY: 711)

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-855-249-5005 (TTY: 711) Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-249-5005 (TTY: 711)

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section. ------

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$300 |
|---|-------|
| ■ <u>Specialist copayment</u> | \$40 |
| ■ Hospital (facility) coinsurance | 10% |
| Other (blood work) <u>coinsurance</u> | 0% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,800 |
|--------------------|----------|
| | |

In this example, Peg would pay:

| Cost Sharing | | | |
|----------------------------|---------|--|--|
| Deductibles | \$300 | | |
| Copayments | \$30 | | |
| Coinsurance | \$1,100 | | |
| What isn't covered | | | |
| Limits or exclusions | \$60 | | |
| The total Peg would pay is | \$1,490 | | |

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$300 |
|-----------------------------------|-------|
| ■ Specialist copayment | \$40 |
| ■ Hospital (facility) coinsurance | 10% |
| Other (blood work) coinsurance | 0% |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

| Total Example Cost | \$7,400 |
|--------------------|---------|
|--------------------|---------|

In this example, Joe would pay:

| Cost Sharing | | |
|----------------------------|---------|--|
| Deductibles | \$0 | |
| Copayments | \$700 | |
| Coinsurance | \$300 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Joe would pay is | \$1,060 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$300 |
|---|-------|
| ■ Specialist copayment | \$40 |
| ■ Hospital (facility) coinsurance | 10% |
| Other (x-ray) coinsurance | 10% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

In this example, Mia would pay:

| Cost Sharing | |
|----------------------------|-------|
| Deductibles | \$200 |
| Copayments | \$300 |
| Coinsurance | \$70 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$570 |

NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of Colorado (Kaiser Health Plan) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call 1-800-632-9700 (TTY: 711)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail at: Customer Experience Department, Attn: Kaiser Permanente Civil Rights Coordinator, 2500 South Havana, Aurora, CO 80014, or by phone at Member Services: 1-800-632-9700.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

HELP IN YOUR LANGUAGE

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-800-632-9700** (TTY: **711**).

አማርኛ (Amharic) ማስታወሻ: የሚናንሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ **1-800-632-9700** (TTY: **711**). العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 9700-632-800-1. (711:TTY).

Bǎsóò Wùdù (Bassa) Dè dε nìà kε dyédé gbo: O jǔ ké m̀ Ɓàsóò-wùdù-po-nyò jǔ ní, nìí, à wudu kà kò dò po-poò béìn m̀ gbo kpáa. Đá 1-800-632-9700 (TTY: 711)

中文 (Chinese) 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-632-9700 (TTY:711)。

فارسي (Farsi) توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 771 (771) تماس بگیرید.

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-800-632-9700** (TTY: **711**).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-800-632-9700** (TTY: **711**).

Igbo (Igbo) NRUBAMA: O buru na i na asu Igbo, oru enyemaka asusu, n'efu, diiri gi. Kpoo 1-800-632-9700 (TTY: 711).

日本語 (Japanese) 注意事項:日本語を話される場合、 無料の言語支援をご利用いただけます。1-800-632-9700 (TTY: 711) まで、お電話にてご連絡ください。

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-632-9700 (TTY: 711) 번으로 전화해 주십시오.

Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-800-632-9700 (TTY: 711).

नेपाली (Nepali) ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । 1-800-632-9700 (TTY: 711) फोन गर्नुहोस् । Afaan Oromoo (Oromo) XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama.
Bilbilaa 1-800-632-9700 (TTY: 711).

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-632-9700 (ТТҮ: 711).

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-632-9700** (TTY: **711**).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-632-9700** (TTY: **711**).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-632-9700** (TTY: **711**).

Yorùbá (Yoruba) AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi 1-800-632-9700 (TTY: 711).