Coverage Period: 01/01/2024-12/31/2024

Chevron Mental Health & Substance Use Disorder Plan: Coverage for: You Only | You and One Adult | You and Child(ren) | You and Family | Type: PPO

Global Choice (U.S.-Payroll Expatriates) Participants (115)

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit hr2.chevron.com/ or contact the Chevron Human Resources Service Center at 1-888-825-5247 (1-832-854-5800 outside the U.S.). For other questions call Carelon Behavioral Health at 1-800-847-2438 or Chevron EAP-WorkLife Services at 1-800-860-8205. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-844-627-1632 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0.	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Yes. All mental health and substance use disorder services.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,000 You Only \$6,000 You + One Adult \$6,000 You + Child(ren) \$9,000 You + Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance billing charges, and health care this plan doesn't cover; your share of costs and expenses that aren't deemed medically necessary under the plan; penalties for failure to provide required notification to the plan for services; charges in excess of contracted fees for network providers; charges resulting from failure to meet this plan's notification requirements.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .

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Will you pay less if you use a <u>network provider</u> ?	Yes. See www.achievesolutions.net/chevron or call 1-800-847-2438 for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan pays</u> (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay			
Common Medical Event	Services You May Need	U.S. Network or Non-U.S. Provider (You will pay the least)	Out-of-Network U.S. Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	U.S. Network Provider: 10% coinsurance up to \$25 maximum per visit Non-U.S. Provider: 10% coinsurance (based on allowed charges) up to \$25 maximum per visit	20% coinsurance (based on allowed charges) per visit	If you receive services in addition to an office visit, an additional copayment may	
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	U.S. Network Provider: 10% coinsurance up to \$25 maximum per visit Non-U.S. Provider: 10% coinsurance (based on allowed charges) up to \$25 maximum per visit	20% coinsurance (based on allowed charges) per visit	apply. Services are limited to covered treatment of a mental health or substance use disorder condition.	
	Preventive care/screening/ Immunization	Not covered	Not covered	Check with your Chevron Global Choice Plan (U.S. Payroll Expatriates) for preventive services.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>hr2.chevron.com</u> or call 1-888-825-5247 for a copy.

		What You Will Pay			
Common Medical Event	Services You May Need	U.S. Network or Non-U.S. Provider (You will pay the least)	Out-of-Network U.S. Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have a test	Diagnostic test (x-ray, blood work)	Not covered	Not covered	Check with your Chevron Global Choice Plan (U.S. Payroll Expatriates) for other	
	Imaging (CT/PET scans, MRIs)	Not covered	Not covered	medical diagnostic care services.	
If you need drugs to treat your illness or	Generic drugs	Not covered	Not covered	Prescription drugs are covered only if	
condition More information about	Preferred brand drugs	Not covered	Not covered	provided specifically as part of hospital inpatient or residential treatment center	
prescription drug	Non-preferred brand drugs	Not covered	Not covered	care. Check with your Chevron Global Choice Plan (U.S. Payroll Expatriates) for	
<u>coverage</u> is available at <u>hr2.chevron.com</u> .	Specialty drugs	Not covered	Not covered	outpatient prescription drug coverage.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Not covered	Not covered	Check with your Chevron Global Choice Plan (U.S. Payroll Expatriates) for outpatient surgery services.	
surgery	Physician/surgeon fees	Not covered	Not covered	Check with your Chevron Global Choice Plan (U.S. Payroll Expatriates) for physician/surgeon services.	
	Emergency room care	U.S. Network Provider: 10% coinsurance up to \$250 maximum per visit Non-U.S. Provider: 10% coinsurance (based on billed charges) up to \$250 maximum per visit	10% coinsurance (based on billed charges) up to \$250 maximum per visit	Services are limited to covered treatment of a mental health or substance use disorder	
If you need immediate medical attention	Emergency medical transportation	U.S. Network Provider: 10% coinsurance Non-U.S. Provider: 10% coinsurance (based on billed charges)	10% coinsurance (based on billed charges)	condition. Check with your Chevron Global Choice Plan (U.S. Payroll Expatriates) for medical services not related to treatment of a mental health or substance use disorder condition.	
	<u>Urgent care</u>	U.S. Network Provider: 10% coinsurance per visit Non-U.S. Provider: 10% coinsurance (based on billed charges) per visit	20% <u>coinsurance</u> (based on allowed charges) per visit	COTIGITION.	

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		What You Will Pay		
Common Medical Event	Services You May Need	U.S. Network or Non-U.S. Provider (You will pay the least)	Out-of-Network U.S. Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have a hospital stay	Facility fee (e.g., hospital room)	Inpatient mental health services: U.S. Network Provider: 10% coinsurance Non-U.S. Provider: 10% coinsurance Inpatient substance use disorder services: U.S. Network Provider: 10% coinsurance Non-U.S. Provider: 10% coinsurance	20% coinsurance	For employees, no charge for the first \$5,000 benefit is paid once per employee per lifetime. Services are limited to covered treatment of a mental health or substance use disorder condition. Check with your Chevron Global Choice Plan (U.S. Payroll Expatriates) for medical services not related to treatment of a mental health or substance use disorder condition.
	Physician/surgeon fees			

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			What You Will Pay		
Common Medical Event	Services You May Need		U.S. Network or Non-U.S. Provider (You will pay the least)	Out-of-Network U.S. Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Outpatient services	U.S. Network	and substance use disorder services: Provider: 10% coinsurance vider: 10% coinsurance (based on allowed charges)	20% <u>coinsurance</u> (based on allowed charges)	All services must meet medical necessity.
If you need mental health, behavioral health, or substance use disorder services	Inpatient services	U.S. Network Non-U.S. Prov per admission. Inpatient subs U.S. Network 10% coinsurar Non-U.S. Prov	tance use disorder services: Provider: nce per admission after the first \$5,000. vider: nce per admission (based on allowed charges) after	20% <u>coinsurance</u> .	All services must meet medical necessity. For employees, no charge for the first \$5,000 benefit is paid once per employee per lifetime.
	Office visits		Not covered	Not covered	Check with your
	Childbirth/delivery profes	sional services	Not covered	Not covered	Chevron Global Choice
If you are pregnant Childbirth/delivery facility services Not covered	Not covered	Not covered	Plan (U.S. Payroll Expatriates) for coverage information.		
	Home health care		Not covered	Not covered	Chook with your
If you need help	Rehabilitation services		Not covered	Not covered	Check with your Chevron Global Choice
recovering or have other special health	<u>Habilitation services</u>		Not covered	Not covered	Plan (U.S. Payroll
	Skilled nursing care		Not covered	Not covered	Expatriates) for
needs	Durable medical equipment		Not covered	Not covered	coverage information.
	Hospice services		Not covered	Not covered	ooverage information.
	Children's eye exam		Not covered	Not covered	Check with your vision
If your child needs	Children's glasses		Not covered	Not covered	program for eye care
dental or eye care	Children's dental check-u	ıp	Not covered	Not covered	coverage and your dental

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		What You Will Pay		
Common Medical Event	Services You May Need	U.S. Network or Non-U.S. Provider (You will pay the least)	Out-of-Network U.S. Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
				services.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Chiropractic care
- Cosmetic surgery
- Dental care (Adult or Child)
- Durable Medical Equipment
- Hearing aids
- Home health care

- Hospice service
- Imaging (CT/PET scans, MRIs)
- Infertility treatment
- Long-term care
- Medical rehabilitation services
- Outpatient prescription drugs
- Outpatient surgery
- Pregnancy care and services

- Private-duty nursing
- Preventive care/screening/immunization
- Psychological testing unless used to diagnose a mental health disorder or when given in conjunction with a diagnosed psychiatric disorder
- Routine eye care (Adult or Child)
- Routine foot care
- Skilled nursing care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your appeal.

Does this plan provide Minimum Essential Coverage? Yes.

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<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? No.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-825-5247.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-825-5247.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-825-5247.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-825-5247.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	0%
■ Hospital coinsurance	0%
■ Other coinsurance	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
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In this example, Peg would pay: (This condition is not covered, so patient pays 100 percent)

Cost Sharing			
Deductibles	\$0		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$12,700		
The total Peg would pay is \$12			

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$7,400
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In this example, Joe would pay: (This condition is not covered, so patient pays 100 percent)

Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$7,400
The total Joe would pay is	\$7,400

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
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In this example, Mia would pay: (This condition is not covered, so patient pays 100 percent)

Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$1,900
The total Mia would pay is	\$1,900